

Clinical Leadership & Trust

Side by Side was founded by Rachel Mugnai, a Senior Oncology Clinical Nurse Specialist with extensive expertise in both general oncology and a highly specialised background in gynaecological oncology (within the NHS and third sector)

Operated under Mugnai Oncology Services Ltd, my practice is built on a foundation of rigorous clinical safety, evidence-based supportive care, and person-centred communication



Scope of Practice: I operate firmly within the NMC Code of Conduct. I provide holistic nursing consultancy, care navigation, and wellbeing coaching. I do not prescribe, alter treatment protocols, or give secondary medical opinions.

Seamless Communication: I actively encourage open communication channels, ensuring any clinically significant toxicities or patient concerns are flagged and routed directly back to the appropriate clinician

Data Safety: Fully GDPR compliant, utilising secure, encrypted systems to safeguard sensitive patient information.

Billing & Registration

I aim to make my services as accessible and straightforward as possible for private patients.

Self-Pay Packages: Fixed-price virtual consultancy and monthly support retainers are billed directly to patients. Fully itemised, receipted invoices are provided for patients wishing to seek retrospective reimbursement.

Private Medical Insurance: My registration with major UK healthcare insurers (including Bupa, AXA, and Aviva) via the Healthcode Private Practice Register (PPR) is currently in progress.

Get in Touch

If you have a patient who would benefit from dedicated, side-by-side nurse navigation, or if you would like to discuss a formal referral pathway for your clinic, please get in touch.

Through my B2B services I also provide a consultancy service to provide training or to optimise patient care systems within your clinic.

Contact Details:

Email: hello@sidebysidecancersupport.co.uk

Website: www.sidebysidecancersupport.co.uk

WhatsApp: 07356 232160



Side by Side

Cancer Support and Consultancy

Bridging the Gap in Private Oncology Care

Expert, Independent Clinical Nurse Specialist (CNS) Support & Care Navigation for Your Patients.

NMC Registered | Fully Insured | GDPR Compliant

Led by a Senior Gynae-Oncology & General Oncology CNS

Enhancing the Patient Experience Between Appointments & Beyond

As a consultant or GP in private practice, you provide world-class clinical interventions. However, when patients step out of the clinic, they are often overwhelmed by the operational and emotional complexity of their diagnosis.

The “life that happens between appointments”—and the critical transition phase after active treatment completes—is filled with high anxiety, complex recovery management, and sudden isolation.



Side by Side Cancer Support acts as a professional extension of your care. Founded and delivered by a senior oncology clinical nurse specialist, my virtual, nationwide service offers expert navigation and holistic clinical advocacy. I ensure your patients and their families remain calm, compliant, and deeply supported through diagnosis, active treatment, and into their long-term recovery.

How I Support Your Patients

Cancer Care Navigation & Education

I translate complex oncology terminology and treatment pathways into plain, manageable language. I help patients prepare for their appointments with clear, focused questions, moving them from uncertainty to informed confidence.

Whole-Person Symptom & Practical Guidance

I provide expert virtual guidance on managing treatment side-effects at home. I also help families navigate the practical worries of cancer, from workplace adjustments and childcare to signposting for financial support.

Post-Treatment & Survivorship Support

When active treatment ends, the psychological and physical adjustment begins. I stay by their side. I provide dedicated transitional support to help patients manage long-term side effects, process the emotional aftermath, and safely navigate the anxiety of surveillance scans and life beyond treatment.



The Benefits to Your Practice



Reduced Administrative Burden

I handle the non-emergency clinical queries and reassurance calls that can stretch your secretarial or clinical practice staff.

End-to-End Patient Continuity

By supporting patients long after their active treatment completes, I bridge the gap between hospital discharge and community life, ensuring they never feel alone. I support family and friends too.

Enhanced Treatment Compliance

By educating patients on side-effect management and tracking their symptoms closely at home, I foster greater treatment adherence.

Clear Clinical Boundaries

I strictly provide holistic support, advocacy, and education— all core clinical decisions remain entirely with you, the primary clinician.